Agilent E5810A

LAN/GPIB Gateway for Windows[®]



Getting Started





Agilent Technologies

1 Before You Connect the E5810A

Using This Poster. Use Step 1 through Step 4 to install and configure the E5810A LAN/GPIB Gateway for Windows. If you want to program GPIB and/or RS-232 instruments using your PC or you want to use the Agilent IO Libraries (VISA, VISA COM, and SICL), also do Step 5 through Step 8.

NOTE

If you have difficulty installing the E5810A, see **Troubleshooting Information** on the back of this poster. For additional information on any of the steps on this poster, see the *E5810A LAN/GPIB Gateway for Windows User's Guide*.

Check Your Shipment Items. In addition to this poster, your E5810A LAN/GPIB Gateway shipment should include the items listed. If items are missing or damaged, contact Agilent Technologies. See E5810A General Information on the back of this poster for addresses.

- Agilent E5810A LAN/GPIB Gateway for Windows
- E5810A Power Cord
- Agilent Automation-Ready CD with IO Libraries Suite
- E5810A LAN/GPIB Gateway for Windows User's Guide
- E5810A Warranty Statement
- Software License Agreement

□ Check Your PC/Web Browser. The E5810A LAN/GPIB Gateway is supported ONLY on Windows XP/Vista/7/8/Server 2008 R2. To communicate with the E5810A from your Web

Browser, you will need Internet Explorer 5.01 or higher (Microsoft Internet Explorer 7 or higher recommended for Vista).

Rack-Mount the E5810A (Optional). As desired, you can mount the E5810A in a standard EIA rack using the E5810-00100 Rack Mount Kit (or equivalent). The E5810A is one standard half-rack unit wide and one standard rack unit high. See the E5810-00100 Rack Mount Kit for instructions.







3 Configure the E5810A

Display the E5810A Welcome Page. To display the E5810A Welcome page, on your web browser type 'http://<hostname>', where <hostname> is the Hostname of the E5810A OR type 'http://<IP address>', where <IP address> is the current E5810A IP address (such as 169.254.58.10) shown on the E5810A display. Then, press Enter.

NOTE

If the **Welcome** page does not display correctly, you may need to change your web browser settings. See **Configuring Your Web Browser** on the back of this poster for details.



View/Modify Current Configuration (Optional). To view current configuration settings (and change settings as desired), click the View and Modify Configuration icon and enter the password (the default password is E5810) to display the Current Configuration of the E5810 LAN/GPIB Gateway page. Click the Modify Configuration button to enable you to change settings. After making changes, click Save and then Reboot E5810 to make changes effective.





5 Install Agilent IO Libraries Suite (cont.)

- 1. If the IO icon is displayed, click the icon and click **About Agilent IO Control** to display the version. The version must be 15.0 or greater.
- If the IO icon is not displayed, a version may still be installed. To check this, click Start >Programs and look for the Agilent IO Libraries or Agilent IO Libraries Suite program group.
- If this group is displayed, click Agilent IO Libraries > Utilities > IO Control to display the IO icon. Then, click the icon and click About Agilent IO Libraries Control to display the installed version (must be 15.0 or greater).
- 4. If neither the IO icon nor the Agilent IO Libraries program group is displayed, Agilent IO Libraries is not installed. Locate the *Automation-Ready CD* and install Agilent IO Libraries.
- 5. If the Agilent IO Libraries Suite version is less than 15.0, install the newer version included on your *Automation-Ready CD* to support the E5810A.
- 6. If your version of the Agilent IO Libraries Suite is at least 15.0, but less than the version on your *Automation-Ready CD*, you may want to install the newer version to take advantage of new features and greater ease of use.

Installing Agilent IO Libraries Suite . First, disconnect any USB instruments, USB/ GPIB converters, and FireWire-VXI interfaces that are connected to your PC. Insert the Automation-Ready CD into your CD-ROM drive. Wait for a few seconds until the auto-run window appears. If the auto-run window does not appear automatically, Click Start > Run then type <x>:autorun\auto.exe where <x> is your CD drive letter. When the auto-run window appears, follow the directions on that window to install the Agilent IO Libraries Suite. (See Agilent IO Libraries Connectivity Guide on your Automation-Ready CD for a full description of installation options and installation troubleshooting information).

NOTE

If possible, always use the current version of the Agilent IO Libraries Suite. This version supports the newest interfaces and operating systems.





Add Remote Serial Interface. To configure the interface for RS-232 serial instruments, in the Agilent Connection Expert main screen click Add Interface and select Remote RS-232 serial interface to display the Remote RS-232 Serial Interface dialog box.

	某 Remote RS-232 Serial Interface - Remote COM 🛛 🔀		
1a. Click Find Interfaces to locate E5810s on local subnet.	VISA interface ID: ASRL2 TCPIP interface ID: TCPIP0		
1b. Or, type hostname or IP address shown on the E5810 display.	Connection Information Find Interfaces		
2. Change this value to the RS-232 SICL Interface Name displayed on the E5810A Welcome Page (see Step 3).	Hostname: hostname.net.com IP address:		
3. Test Connection to verify connectivity and configuration.	OK Cancel Help		

8 Verify Communication From PC

- Use Interactive IO to Communicate with Instruments. After you have configured remote GPIB and/or remote serial interfaces, you can use Interactive IO to establish communication between your PC and your GPIB or RS-232 instruments. To run Interactive IO for an IEEE-488.2 compliant instrument:
 - 1. Click the instrument's icon in the Connection Expert window.
 - 2. Click Send Commands To This Instrument to display Interactive IO.
 - 3. With the default command, ***IDN?**, displayed in the text box, click the **Send & Read** button.
 - 4. The instrument identification string should appear.
 - 5. Repeat Steps 1 4 for the next instrument.

(X) Stop	Device Clear	101 Read STB	SYST:ERR?	[72] Clear History	:∷ Options
Command:	*IDN?			~	Comma
	Send Command	Read Re	sponse Se	nd & Read	
Instrument !	Session History:				
-> *IDN? <- HEWLE	TT-PACKARD	34970A.O.	11-1-2		
-> *CLS					

Program Instruments (Optional). After communication has been established, you can program your GPIB and RS-232 instruments using VISA, VISA COM, or SICL. See E5810A Documentation/Support on the back of this poster for applicable documentation.

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]	Before You Connect the E5810A. Before you connect your E5810A to an Enterprise (Corporate) network, copy the E5810A Serial Number and Ethernet (MAC) address (located on the underside of the E5810A) in the space provided on the following <i>E5810A LAN/GPIB Gateway Informatic</i> card.
	E5810A LAN/GPIB Gateway Information
	Soviel Number
	Ethernet (MAC) Hardware Address:
	Default Values (for IT Department): DHCP: Enabled at power-on
	Hostname: No hostname configured
1	Ask Your IT Department for Network Configuration Information After
	Ask Your IT Department for Network Configuration Information. After the E5810A Serial Number and Hardware Address, copy this pag and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you.
	Ask Your IT Department for Network Configuration Information. After enter the E5810A Serial Number and Hardware Address, copy this pag and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you. NOTE If the Enterprise network does not support DHCP, see Configure E5810 Using Local Network to configure the E5810A using a Local network.
	Ask Your IT Department for Network Configuration Information. After the enter the E5810A Serial Number and Hardware Address, copy this page and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you. NOTE If the Enterprise network does not support DHCP, see Configure E5810 Using Local Network to configure the E5810A using a Local network. Enterprise Network Information
	Ask Your IT Department for Network Configuration Information. After the enter the E5810A Serial Number and Hardware Address, copy this page and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you. NOTE If the Enterprise network does not support DHCP, see Configure E5810 Using Local Network to configure the E5810A using a Local network. Enterprise Network Information Does the Network Support DHCP? Yes No
	Ask Your IT Department for Network Configuration Information. After enter the E5810A Serial Number and Hardware Address, copy this pag and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you. NOTE If the Enterprise network does not support DHCP, see Configure E5810 Using Local Network to configure the E5810A using a Local network. Enterprise Network Information Does the Network Support DHCP? Yes No If No, provide: IP Address (Static):
	Ask Your IT Department for Network Configuration Information. After the enter the E5810A Serial Number and Hardware Address, copy this page and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you. NOTE If the Enterprise network does not support DHCP, see Configure E5810 Using Local Network to configure the E5810A using a Local network. Enterprise Network Information Does the Network Support DHCP? Yes
	Ask Your IT Department for Network Configuration Information. After enter the E5810A Serial Number and Hardware Address, copy this pag and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you. NOTE If the Enterprise network does not support DHCP, see Configure E5810 Using Local Network to configure the E5810A using a Local network. Enterprise Network Information Does the Network Support DHCP? Yes If No, provide: IP Address (Static): Subnet Mask: Gateway IP Address:
	Ask Your IT Department for Network Configuration Information. After the E5810A Serial Number and Hardware Address, copy this page and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you. NOTE If the Enterprise network does not support DHCP, see Configure E5810 Using Local Network to configure the E5810A using a Local network. Enterprise Network Information Does the Network Support DHCP? Yes
	Ask Your IT Department for Network Configuration Information. After enter the E5810A Serial Number and Hardware Address, copy this pag and provide the copy to your IT department. Ask them to answer the following questions and return the completed form to you. NOTE If the Enterprise network does not support DHCP, see Configure E5810 Using Local Network to configure the E5810A using a Local network. Enterprise Network Information Does the Network Support DHCP? Yes

Configure E5810A Using Local Network

- Introduction. If your Enterprise (corporate) network does not support DHCP, when the E5810A is connected to the network the E5810A will use its default static IP address (169.254.58.10), which may not be valid on the network. In this case, you must use a Local network (Isolated LAN) to configure the E5810A for correct operation on the Enterprise network.
- Setting Up a Local Network. A Local network consists of a computer with an Ethernet port and an E5810A. Two example configurations follow.



- **Configuring the E5810A.** To configure the E5810 using your web browser:
 - 1. Start your web browser and type in the E5810A IP Address.
 - 2. Click the View and Modify Configuration icon to display the Current Configuration of the E5810 LAN/GPIB Gateway page.
 - Click Modify Configuration, enter the E5810A password (default is E5810) and click Submit to show the Configuring your E5810 LAN/GPIB Gateway page.
 - 4. Set DHCP OFF and update the static IP address, subnet mask, and default gateway parameters provided by your System Administrator.
 - 5. If you are using DNS, enter the IP Address of the Domain Name Server and hostname provided by your System Administrator.
 - 6. Click **Save** to save changes and then click **Reboot E5810** to reboot the E5810 and have the changes take effect.
 - 7. Disconnect the E5810A from the Local network and connect the E5810A to the Enterprise network.

Configuring Your Web Browser

Introduction. The E5810A Internet interface generates web pages that depend on Javascript and Frames. For best results, you may need to configure the Enable Javascript, Cache and Page Refresh, and Proxies options on your web browser. Some guidelines follow. See the E5810A LAN/GPIB Gateway for Windows User's Guide for steps to set your web browser.

Enabling Javascript. If the E5810A detects that Javascript is not enabled, a dialog box appears on the E5810A Welcome page that displays instructions to enable Javascript for Internet Explorer and Netscape Navigator.

Fix: Follow the instructions to enable Javascript. If Javascript is not enabled, you will not be able to use the **View and Modify Configurations** page or the **Find and Query Instruments** page of the interface.

Cache and Page Refresh. Typically, web browsers cache web pages to store an image of the web page locally. When you navigate to an already viewed page, the page is loaded from cache rather than from the network. This is acceptable for "static" web pages in which information does not change. However, the E5810A uses "dynamic" web pages in which information can guickly change.

Fix: To avoid displaying outdated information on the web pages, the "Check for newer versions of stored pages" (or equivalent) option on your web browser should be set for "Every visit to the page" (or equivalent).

Proxies. If you are using a proxy server, the web page may time out, even though the correct IP address or hostname is entered into the web browser.

Fix: To correct this problem, the browser must be informed that any requests to the E5810A should **not** use a proxy. To do this, add the IP address of the E5810A to the list box "Do not use proxy server for addresses beginning with:" (or equivalent).

Troubleshooting Information

□ Introduction. If you have communication or operation problems with the E5810A LAN/GPIB Gateway, you can use this information to help you identify the problem and take corrective action. See the *E5810A LAN/GPIB Gateway for Windows User's Guide* for further troubleshooting information.

Check Display/LEDs. Check front panel display/LEDs and back panel Ln LED.

Status	Possible Cause(s)	Corrective Action(s)
All LEDs OFF	NO AC power to E5810A	Check AC power connections
Only POWER and FAULT ON	If FAULT is ON after 10 sec, suspect hardware failure	Contact Agilent for instructions to return E5810A
POWER ON, Back Panel Ln LED OFF	Indicates no communication from PC to E5810A via LAN	Check LAN connection to E5810A
POWER and LAN ON, GPIB and/ or RS-232 OFF	Indicates communication via LAN to E5810A, but not to GPIB and/or RS-232 instr	Check GPIB and/or RS-232 connections and configuration

Network Configuration. Check the network for configuration problems.

Status	Possible Cause(s)	Corrective Action(s)
Cannot access E5810A Internet Interface	Improper network installation	Check network installation or contact System Administrator
	Missing/improper web addresses	See "Contacting Your IT Dept"
	Improper Web Server settings	See "Configuring Your Web Browser"
No password	Unknown or forgotten password	Use Preset button to reset to factory default (E5810)

Troubleshooting Information

□ Instrument Configuration. Check GPIB/RS-232 Instrument setups.

Symptom	Possible Cause(s)	Corrective Action(s)
Cannot send commands to one or more GPIB instruments	Intermittent or missing GPIB connection	Check network installation or contact System Administrator
	GPIB device power not ON or defective GPIB device	See "Contacting Your IT Dept"
	No instrument communication	See "Configuring Your Web Browser"
	VISA/SICL not configured	
Cannot communicate with RS-232 instrument	Intermittent or missing RS-232 connection	Check RS-232 connections and configuration
	RS-232 device power not ON or defective RS-232 device	Make sure RS-232 device power is ON and device is operating properly
	No RS-232 device communication	Try to communicate with device (see Step 4)
	RS-232 interface not configured for attached device	Change E5810A RS-232 interface attributes to match RS-232 device attributes (baud rate, parity, etc.)
	VISA/SICL not configured	Configure remote serial interface (Steps 5 through 8)

E5810A Documentation/Support

- E5810A Related Documentation. See the following documents for information related to the E5810A. When the Agilent IO Libraries Suite is installed, all documents are available in electronic format by clicking the IO icon on the Windows taskbar notification area and selecting Documentation.
 - Agilent E5810A LAN/GPIB Gateway for Windows User's Guide describes the E5810A and provides installation and troubleshooting information.
 - Agilent IO Libraries Suite Getting Started Guide provides a description of the Agilent IO Libraries Suite.
 - Agilent IO Libraries Suite Online Help provides detailed usage information on the Agilent IO Libraries Suite.
 - Agilent VISA User's Guide describes the Agilent Virtual Instrument Software Architecture (VISA) library.
 - Agilent SICL User's Guide describes the Agilent Standard Instrument Control Library (SICL) for Windows.

E5810A Support Information. See the following Web sites or contact Agilent at the number shown.

Agilent Technologies Telephone Number (Americas Call Center)

Americas Call Center:

1-800-829-4444

World Wide Web Sites

www.agilent.com/find/assist www.agilent.com/find/e5810a www.agilent.com/find/iolib www.agilent.com/find/manuals www.agilent.com/find/connectivity Contact information for your country For E5810A info/firmware updates To download Agilent IO Libraries Suite To access manuals and app notes Connectivity products and resources

Part Number: E5810-90101 Printed in Malaysia September 24, 2012

